

OUTSOURCEIT

Critical Systems on Watch

IT Essentials is a proactive management package to identify potential problems and resolve incidents that impact business productivity. The combination of our select services to manage your essential network systems will validate network events and respond to critical alerts in a consistent, effective manner.

IT Essentials management service offers a 360° view of all aspects of your IT environment to give insight on multiple network components simultaneously. We can zoom in to monitor and manage complex databases and critical business systems.

OUTSOURCEIT manages and monitors the performance of your network and network components through utilization of proprietary technology, successful best practices methodology, and an efficient ticketing system framework. You have the assurance of a full-time support team available to advise, troubleshoot problems, remedy network issues, and minimize downtime.

Let **OUTSOURCEIT** relieve you of time-consuming network administration and the burden of managing your IT infrastructure so you can focus on your core business and keep your IT budget under control.

Increase Productivity

IT Essentials delivers enterprise-class IT management to optimize your IT resources and enhance your network environment.

Benefits

- Lightweight and efficient agent technology for Windows and Mac operating systems
- Complete audit and inventory of installed software and hardware configurations
- User-defined system and device monitoring with immediate notification
- Instant remote control from anywhere to any place at any time
- End user self-service portal and ticket submission
- Comprehensive dashboards and customized reporting
- Automated patch deployment and approval process
- Rules-based software deployment
- Flexible administration and customization

Keep protection high and cost down with reliable, secure, enterprise-class IT automation from OUTSOURCEIT.



Services Included	PC Management	Server Management
24/7 Monitoring	•	•
Access to our Ticketing System	•	•
Antivirus and Antispyware Monitoring	•	•
Asset/Inventory Manager	•	•
Patch Management	•	•
Performance and Incident History Report	•	•
Scheduled Disk Maintenance	•	•
Event Log Monitoring	•	•
Spyware and Adware Analysis	•	•
Server Array Status Monitoring		•
Up/Down Monitoring of Network Infrastructure		•
System State Backup		•
Weekly Hard Disk Defragmentation		•
Disk Utilization Monitoring		•
Physical Disk Error Checking		•
Backup Monitoring		•